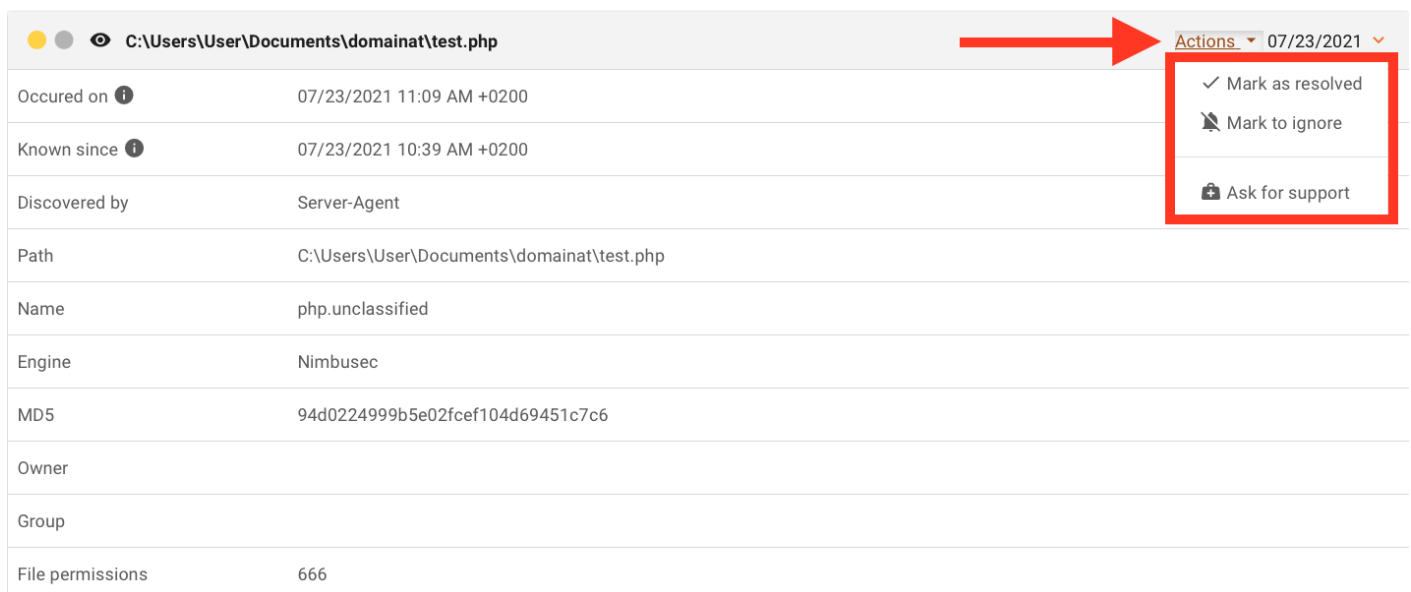


# Alert actions

Each alert offers the user the ability to perform three different actions:

- Mark as resolved
- Mark to ignore
- Ask for support

To trigger one of those actions, click on "Actions" on the top right corner of the relevant issue.



The screenshot shows a file alert interface. At the top, a header bar displays the file path `C:\Users\User\Documents\domainat\test.php`. Below this, a table lists various attributes of the file, including its occurrence time, known time, discovered by, path, name, engine, MD5 hash, owner, group, and file permissions. On the right side of the interface, there is an 'Actions' dropdown menu with a date selector set to '07/23/2021'. A red arrow points from the header bar to the 'Actions' menu. The dropdown menu is open, showing three options: 'Mark as resolved' (with a checkmark icon), 'Mark to ignore' (with a trash can icon), and 'Ask for support' (with a speech bubble icon). The 'Mark as resolved' option is highlighted with a red box.

Attribute	Value
Occurred on	07/23/2021 11:09 AM +0200
Known since	07/23/2021 10:39 AM +0200
Discovered by	Server-Agent
Path	C:\Users\User\Documents\domainat\test.php
Name	php.unclassified
Engine	Nimbusec
MD5	94d0224999b5e02fcef104d69451c7c6
Owner	
Group	
File permissions	666

## Mark as resolved

When an alert is "*marked as resolved*", the alert is hidden from the domain details view. If Nimbusec detects the same kind of alert again on your domain, it will generate a new alert and notification.

Use this action if you solved an issue and want to remove it from the list of alerts in Nimbusec.

The user has the possibility to add a comment to document this action.

## Mark to ignore

When an alert is "*marked as ignored*", the alert is hidden from the domain details view. It also hides any alerts that are equivalent. If Nimbusec detects the same kind of alert again on your domain, it will **not** generate any new alert or notifications.

Use this action if you or your security policy assigned a different risk level to a certain kind of alert that Nimbusec provides.

The user has the possibility to add a comment to document this action.

## Ask for support

Use this option to contact the Nimbusec support team and get more information about this issue. The support team will help the user to understand and solve this problem.

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